



MSPO ASSESSMENT REPORT

ON

MS 2530-3-2: 2022; Malaysian Sustainable Palm Oil
(MSPO)

FOR

ENTITY NAME	Fortune Associates Sdn. Bhd.		
MAIN ADDRESS	No. 27A, Jalan Perajurit, Ipoh Garden East, 31400 Ipoh, Perak, Malaysia.		
SITE ADDRESS (IF ANY)	Fortune Associates Sdn Bhd, RPS Kuala Betis, Mukim Ulu Nenggiri, Daerah Bertam, 18300 Gua Musang, Kelantan		
REPORT NO.	MR3/2024/MSPO/RAV/86		
DATE OF VISITATION	26/9/2024 TO 26/9/2024		
MSPO CERTIFICATE NO.	MYMS12195841 MSPO-03-086	VALIDITY	29/12/2019-28/12/2024 29/12/2024 –28/12/2029
TYPE OF CERTIFICATION	SINGLE	IF GROUPING, NO OF GROUP MEMBERS	-
TYPE OF AUDIT	ON-SITE VERIFICATION (FIELD VISIT & DOCUMENT REVIEW)		
AUDIT STAGE	RE-CERTIFICATION ASSESSMENT VISIT (RAV)		

[Disclaimer: This audit report reflects the compliance of the organization against the audit standard(s) to best accurateness. As the audit was carried out by sampling method, certain areas or processes may not be verified on its compliances. MR3 has taken every effort possible to ensure the accuracy of the audit and reporting. MR3 will not be held responsible should the audited organization failed to provide accurate information. MR3 has full ownership and the right of maintenance of this report and shall take action to deal with incorrect references to certification status or misleading use of certification documents, marks, or audit reports.]

This assessment report has been meticulously prepared to provide a comprehensive analysis of the MSPO Re-Certification Assessment Visit (RAV). The objective of this report is to evaluate the current status, identify strengths and areas for improvement, and recommend actionable strategies to enhance overall performance and compliance with relevant standards.

Throughout the assessment process, we have employed a systematic approach, incorporating both qualitative and quantitative methods to ensure a thorough and accurate evaluation. Our team of experienced professionals has collaborated closely with stakeholders, conducted extensive fieldwork, and reviewed pertinent documentation to compile this report.

We extend our gratitude to all those who contributed to this assessment, including the management team, staff, and external partners, whose cooperation and valuable insights were instrumental in completing this report. We believe that the findings and recommendations presented herein will serve as a valuable resource for informed decision-making and strategic planning.

We trust that this report will facilitate continuous improvement and support the organization's commitment to excellence. Should you have any questions or require further clarification on any aspect of this report, please do not hesitate to contact us at superadmin@mr3cert.com.

Working TOGETHER, for a sustainable future.

Prepared By		Client's Representative Acknowledgement	
Signature		Signature & Company Stamp	
Name	Mohammad Hafizuddin Bin Rossley (HF)	Name	Wan Mohd Amirul
Designation	Lead Auditor	Designation	Estate Manager
Date	26/09/2024	Date	19/12/2024
Email	rizal@mr3cert.com	Email	

Note for client: Please fill in the "Client's Representative Acknowledgement" section once you have satisfied with the report and as indication of acceptance. A copy of this page to be reverted to MR3 Certification International for recording purpose.

For Office Purpose:		
Description	Date	Remarks
Client Review & Acceptance	19/12/2024	Report completed review by the client.
Peer Reviewer	17/12/2024	Review done by Mr Syahrizan
Certification Decision	24/12/2024	Decision made and review by GM
MSPO Certificate Approval / Issuance	24/12/2024	Approve by GM

ABBREVIATION

CAP	Corrective Action Plan
CB	Certification Body
CHRA	Chemical Health Risk Assessment
CPO	Crude Palm Oil
FFB	Fresh Fruit Bunch
FY	Financial Year
GAP	Good Agricultural Practices
IA	Internal Audit
ISCC	International Standard for Carbon Certification
LA	Lead Auditor
MPOB	Malaysian Palm Oil Board
MPOCC	Malaysian Palm Oil Certification Council
MRM	Management Review Meeting
MSPO	Malaysian Sustainable Palm Oil
NA	Not Applicable/ Non-Applicable
NC	Non-Conformance/ non-conformity
OBS	Observation
OFI	OFI
P&C	Principle & Criteria
PK	Palm Kernel
POM	Palm Oil Mill
PPE	Personal Protective Equipment
RTE	Rare, Threatened & Endangered
SCCS	Supply Chain Certification Standard
SEIA	Social & Environment Impact Assessment
SOP	Standard Operating Procedure
TM	Team Member

EXECUTIVE SUMMARY

The Malaysian Sustainable Palm Oil (MSPO) certification scheme represents a national commitment to the sustainable production of palm oil. This certification is designed to ensure that all aspects of palm oil production, from plantation management to processing, adhere to strict sustainability standards. Maintaining this standard is crucial for promoting environmental stewardship, social responsibility, and economic viability within the palm oil industry. The MSPO standard is essential for several reasons, including environmental protection by ensuring sustainable land use and reducing environmental impact, upholding the rights and welfare of workers and local communities through social responsibility, meeting the growing global demand for sustainably produced palm oil to secure market access, and enhancing the credibility and reputation of the Malaysian palm oil industry. It aims to promote sustainability across the palm oil supply chain. These elements include management commitment and responsibility, transparency, compliance with legal requirements, social responsibility, health, safety and employment conditions, environment, natural resources, biodiversity and ecosystem services, best practices, and the development of new plantings.

MR3 Certification International Sdn. Bhd. (MR3) is a privately-owned company based in Malaysia, incorporated in 2019 with registration number 1314255-P. Our head office is located at Level 6 & 7, The Tribeca, No. 215 Jalan Imbi, 55100 Kuala Lumpur, Malaysia. MR3 specializes in certification audits across various management systems, focusing particularly on Sustainability, Quality, Safety, and Environment. Our team boasts over 15 to 30 years of experience in diverse industries and certification processes. We bring a unique blend of expertise from various sectors, providing detailed insights during the audit process whilst empowered to exercise our judgment and make decisions to ensure that our services are both effective and engaging. This right mix of knowledge and experience allows us to deliver high-quality service to our clients at every level. With our global presence, extensive experience, and customer-centric approach, we confidently offer specialized services that cater to the needs of organizations across different industrial sectors. Our hands-on experience and delivery style ensure accurate and prompt service, establishing a solid foundation for the services we provide. Being a Certification Body, we play a pivotal role in the MSPO certification process with responsibility to conduct rigorous audit and upholding the integrity of the MSPO scheme through unbiased and transparent evaluation processes.

Achieving MSPO certification offers numerous benefits to palm oil producers. These benefits include enhanced market access by opening doors to international markets that demand sustainably produced palm oil, improved operational efficiency through the adoption of best practices that improve productivity and reduce costs, demonstrating a commitment to sustainable development and corporate social responsibility by having a positive social and environmental impact, building trust and confidence among consumers, investors, and other stakeholders through stakeholder confidence, and ensuring adherence to national and international regulations and standards by maintaining regulatory compliance.

In conclusion, the MSPO certification is not merely a standard but a strategic initiative that underscores the industry's commitment to sustainability. By maintaining rigorous compliance with the MSPO standards, the palm oil industry in Malaysia can continue to grow responsibly, benefiting the environment, society, and the economy.

DETAILS OF THE CERTIFIED ENTITY

GENERAL INFORMATION	
Audit objectives	<input checked="" type="checkbox"/> To determine the conformity of the client's management system, with audit criteria <input checked="" type="checkbox"/> To determine the ability of the management system to ensure the client meets applicable statutory, regulatory, and contractual requirements. <input checked="" type="checkbox"/> To determine of the effectiveness of the management system to ensure the client can reasonably expect to achieve its management plans. <input checked="" type="checkbox"/> To identify areas for potential improvement of the management system (if any) <input checked="" type="checkbox"/> To determine continuity of conformity of management system <input checked="" type="checkbox"/> To determine achievement and progress of client's management plans <input checked="" type="checkbox"/> To follow up on the previous audit's findings <input checked="" type="checkbox"/> To review use or logo / marks <input checked="" type="checkbox"/> To determine overall maintenance of client's management system conformity against audit criteria <input checked="" type="checkbox"/> Other, (please specify) New Standard MS 2530-3-2: 2022; Malaysian Sustainable Palm Oil (MSPO)
Fulfilment of the Audit objectives	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO , Justification:
Applicable National Standards	MS ISO/IEC 17021-1:2015, ISO/IEC 17065, MSPO Certification Scheme documents
Issue of certificate	<input checked="" type="checkbox"/> YES , Justification: This is a re-issuance certificate during RAV <input type="checkbox"/> NO , Justification: No changes from the previous review.

CERTIFICATION SCOPE	
The applicable scope	Production of Fresh Fruit Bunches (FFB) from: (731.67 Ha) ha of certified area (305.00 Ha) ha of planted area
Exclusion	P7 - Development of New Planting Justification: The company doesn't have any new planting activities
Changes from previous registration	No
Extension/ changes of scope date	NA
Use of MSPO Logo	The Certification Unit is not using MSPO certification marks for any type of on- and off-product communication.

CONTACT INFORMATION	
Management Representative	Mr. Simon Liew
Position	Director
Contact Number	+60 19-573 9888
E-mail address	simonliew@liziz.com.my/ c_sheung@liziz.com.my
Office Number	09-9122868
Alternative Contact	Mr. Wan Amirul/ Ms Sulhaliza Ismail
Contact Number	0128727978/ 0111-2824795
E-mail address	citra_2388@yahoo.com.my, one_amirul91@yahoo.com

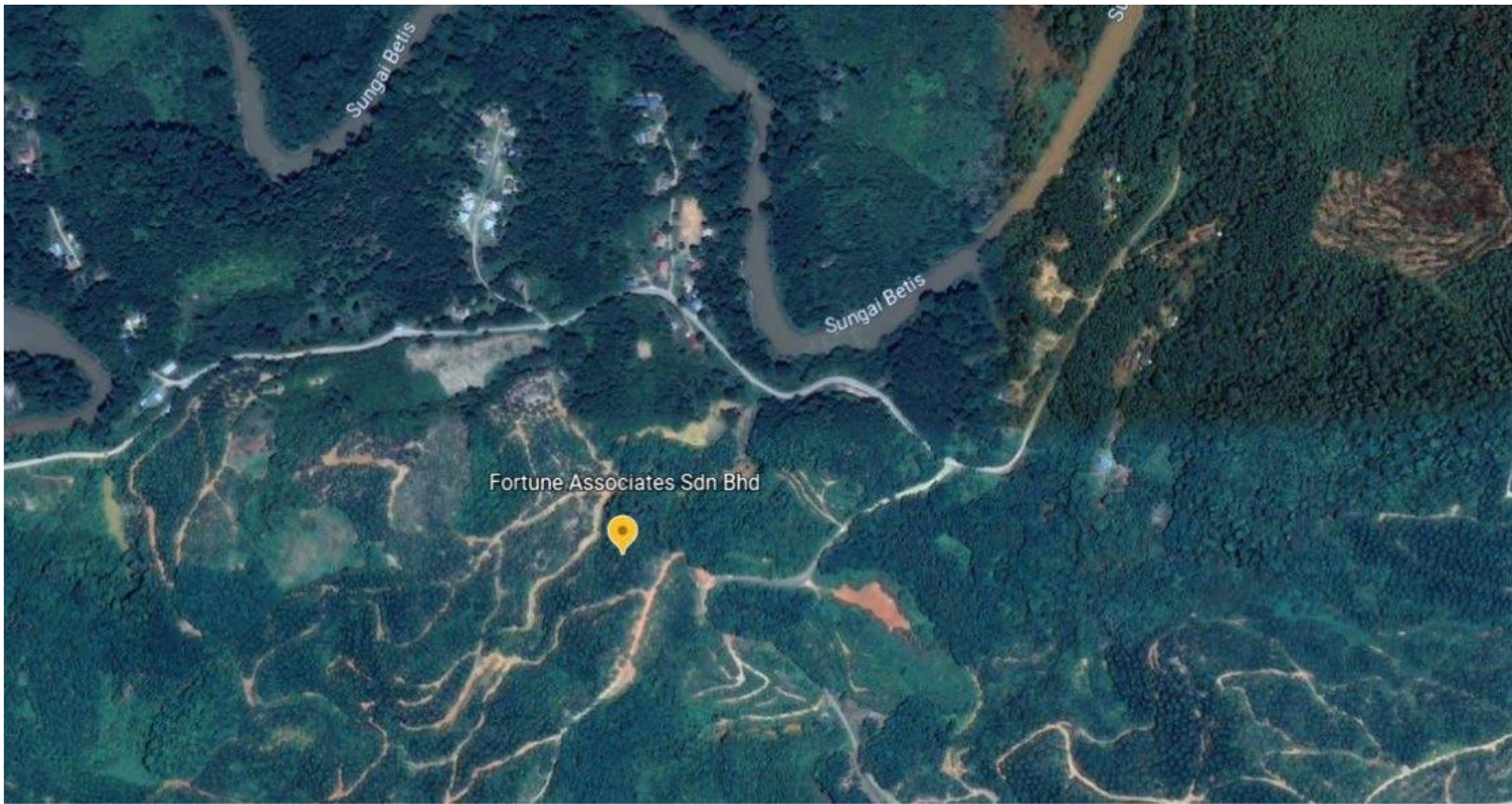
ESTATE INFORMATION:					
NAME OF UNIT	MPOB LICENSE NO	LOCATION	GPS COORDINATES	CERTIFIED AREAS (HA)	PLANTED AREAS (HA)
Fortune Associates Sdn. Bhd.	618664002000	Fortune Associates Sdn Bhd, RPS Kuala Betis, Mukim Ulu Nenggiri, Daerah Bertam, 18300 Gua Musang, Kelantan	4.891497, 101.780930	731.67	305.00
Other Sustainability Certification		NIL			

Note:

- (i) Maps showing geographical location, with close-up of the certified estates are attached as in the 'Estate Location & Map' of this report.
(ii) With reference to MSPO Scheme Document dated on 5 January 2023.

AREA STATEMENT AND FFB FORECAST:							
NAME OF UNIT	CERTIFIED AREA (HA)	PLANTED AREA (HA)	FFB TON/ YEAR 2023	YIELD TON/ YEAR	MATURE/ YEAR	INMATURE AREA (HA)	HCV AREA (HA)
Fortune Associates Sdn. Bhd.	731.67	305	1,918.45	6.29	305.00	0	Nil
TOTAL	731.67	305	1,918.45	6.29	305.00	0	Nil

ESTATE LOCATION & MAP



THE AUDIT PLAN



AUDIT PLAN	
MR3-P05-F3	Effective Date: 16/11/2023 v 02

Audit Plan & Scope Details				
Organization Details	Name	Fortune Associates Sdn. Bhd.		
	Registered Address	No. 27A, Jalan Perajurit, Ipoh Garden East, 31400 Ipoh, Perak, Malaysia.		
	Estate Address	Kuala Betis Estate Div (2), 18300 Gua Musang, Kelantan.		
	PIC	Mr Heng Aik Kwong		
	Tel	+6017-7175566		
	Email	heng7175566@gmail.com/ citra_2388@yahoo.com.my		
Audit Plan for	<input type="checkbox"/>	First (Stage 1)		
	<input type="checkbox"/>	Main (Stage 2)		
	<input type="checkbox"/>	Surveillance No. 1		
	<input checked="" type="checkbox"/>	Re-assessment		
Audit Date	26/9/2024	To	26/9/2024	
Man Days	04 Mandays			
Working Language	English / Bahasa Malaysia			
Audit Objective(s)	1.	To evaluate that all elements of the proposed scope of registration meet the applicable statutory, regulatory and contractual requirements.		
	2.	To determine the organization conformance against the MSPO standards requirements.		
	3.	Follow up of previous issues of concern, if any.		
	4.	To make appropriate recommendations based on the audit findings.		
Job Reference	QUO-2024131			
Scope of Certification	(i) Fortune Associates Sdn. Bhd. Production of Fresh Fruit Bunches (FFB) by Oil Palm Plantation	731.67 ha of certified area	305.00 ha of planted area	
Management Std.	MS 2530-3-2: 2022; Malaysian Sustainable Palm Oil (MSPO)			
Issuance No.	02 revision dated: 21/09/2024			
Lead Auditor	Mohammad Hafizuddin Bin Rossley (HF) 019 724 8760 hafiz@mr3cert.com			

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AUDIT PLAN	
MR3-P05-F3	Effective Date: 16/11/2023 v 02

Auditor(s)	(i) Rizal Ahmad Nazim Abd Raof (RZ) 019 387 5059 rizal@mr3cert.com (ii) Nabila Seth Mohd Niven (NS) 012 248 8905 superadmin@mr3cert.com (iii) Mohd Shyaidal Abd Kadir 010 933 7993 adie.uniputra@gmail.com	
Trainee Auditor(s)	Choose a Name If Any	
Witness Auditor(s)	Choose a Name If Any	
Observer(s)	Choose a Name If Any	
Audit Methodology	1	The assessment will be carried out on reviewing of client's MSPO management system practice.
	2	Reviewing the client's status and understanding regarding requirements of the MSPO standard, in particular with respect to the identification of key performance of significant aspects, processes, objectives and operation of the management system by interviewing the internal and external stakeholder (such as employees, neighbouring community, suppliers, etc.)
	3	To collect necessary information regarding the scope of the MSPO management system, processes and location(s) of the client, and related statutory and regulatory aspects and compliance (e.g. quality, environmental, legal aspects of the client's operation, associated risks, etc.) by reviewing the documentation and records.

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AUDIT PLAN	
MR3-P05-F3	Effective Date: 16/11/2023 v 02

Date	Time	Assessor	Business Area/ Process	Clause
29 th September 2024 (Thursday)	0600	ALL	<p>Introduction by the Lead Auditor on the follow's information:</p> <p>Opening meeting</p> <p>i. Confirmation of the client's name, location address & scope of certification.</p> <p>ii. Confirmation of the audit plan (including type and scope of audit, objectives and criteria), any changes, and other relevant arrangements with the client, such as the date and time for the closing meeting, interim meetings between the audit team and the client's management.</p> <p>iii. Confirmation of formal communication channels between the audit team and the client.</p> <p>iv. Confirmation that the resources and facilities needed by the audit team are available.</p> <p>v. Confirmation of matters relating to confidentiality, assurance of impartiality, conflict of interest & confidentiality of client's information observed & dealing with authority requesting of client's information.</p> <p>vi. Confirmation of relevant work safety, emergency and security procedures for the audit team.</p> <p>vii. The method of reporting, including any grading of audit findings.</p> <p>viii. Information about the conditions under which the audit may be premature terminated.</p> <p>ix. Confirmation of the status of findings of the previous review or audit and Use of MSPO logo, if applicable.</p> <p>x. Methods and procedures to be used to conduct the audit based on sampling.</p> <p>xi. Confirmation that, during the audit, the client will be kept informed of audit progress and any concerns, opportunity for the client to ask questions.</p>	On Site

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AUDIT PLAN	
MR3-P05-F3	Effective Date: 16/11/2023 v 02

DAY 1	0600	HF	Site visit including operation activity: Buffer zone, Boundary, Landfill area. Visit to facilities area including operation activity, Buffer zone, Boundary, Landfill.	Leading Ekl Mewah
29 th September 2024 (Thursday)		RZ & NS & DL	<p>Principle 4.1: Management commitment & responsibility</p> <p>Criterion 1: MSPO Policy</p> <p>Criterion 2: New Planting</p> <p>Criterion 3: Cropping site management</p> <p>Criterion 4: Replanting</p> <p>Criterion 5: Training and Competency</p> <p>Criterion 6: Economic and Financial viability plan</p> <p>Criterion 7: Commitment to contribute to local sustainable development</p> <p>Criterion 8: Complaints and grievances handling</p> <p>Criterion 9: Internal Audit</p> <p>Criterion 10: Management Review</p>	
	1130	NS	<p>Stakeholder Consultation</p> <p>To conduct process of engagement with the stakeholder to gauge the level of compliance against the requirements in the MSPO and document review, interview, communication or consultation and a visit to the field or site (if required).</p>	
		RZ & DL	<p>Principle 4.2: Transparency</p> <p>Criterion 1: Communication and Consultation</p> <p>Criterion 2: Traceability</p> <p>Criterion 3: Transparent and fair price dealing</p> <p>Criterion 4: Ethical conduct</p>	
	1230	LUNCH BREAK		
	1400	NS	<p>Principle 4.3: Compliance to Legal Requirements</p> <p>Criterion 1: Regulatory requirements</p> <p>Criterion 2: Right to use land</p> <p>Criterion 3: Native customary rights</p>	
		RZ & DL	<p>Principle 4.4: Responsibility to Social, Health, Safety and Employment Conditions</p> <p>Criterion 1: Social impact assessment (SIA)</p> <p>Criterion 2: Employee's safety and health</p> <p>Criterion 3: Employment conditions</p> <p>Criterion 4: Living conditions</p>	

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		HF	Principle 4.5: Environment, Natural Resources, Biodiversity and Ecosystem Services Criterion 1 : Environmental management Criterion 2 : Efficiency of energy use and use of renewable energy Criterion 3 : Waste management and disposal Criterion 4 : GHG Emissions Criterion 5 : Water resources Criterion 6 : Environmental conservation and protection Criterion 7 : Zero burning practices		
	1630	ALL	Meeting of assessors to discuss findings and report preparation Presentation of assessment findings and Closing Meeting		
	1700	ALL	END OF DAY 1 ASSESSMENT		

Note:

- The times indicated are subject to adjustment forward or backward depending on the progress of the assessment.
- The time for lunch break may be adjusted to fit in with the client's operations.
- Auditors reserve the right to change or add to the elements listed before or during the audit depending on the results of on-site investigation.
- A private place for preparation, review and conferencing is requested for the auditor's use.
- Prepare necessary PPE (if required) for site visitation.
- It is desirable for the client's management to be present at both opening and closing meetings.
- Please make a copy of assessment findings, summary report and endorsed scope for your retention.
- Please inform MR3 if there is any objection or conflict of interest related to any of the above team members
- The assessment team may conduct a verification assessment should the client fail to submit corrective actions and root cause analysis for compliance or extension of scope assessment within 3 months from the date of assessment (if applicable).
- You are invited to review the team members and, if necessary, advise MR3 of any conflict of interest. Please contact superadmin@mr3cert.com directly for any objection.

THE AUDIT PROCESS

The MSPO audit process is comprehensive and involves several key steps. These include pre-audit preparation, reviewing documentation and planning the audit scope, conducting on-site assessments to verify compliance with MSPO principles and criteria, engaging with stakeholders to gather additional insights and feedback, compiling findings into a detailed report that highlights areas of compliance and opportunities for improvement, and conducting follow-up assessments to ensure corrective actions have been implemented.

With reference to MSPO Certification Scheme Document dated 05 January 2023, Section 3.3 **REQUIREMENTS FOR LEAD AUDITOR, AUDITOR AND TECHNICAL EXPERTS**. This assessment has been conducted by the following approved assessor(s) which hold sufficient qualifications and experiences to conduct MSPO Assessment. MR3 Certification International Sdn Bhd holds copies of educational qualifications, certificates and audit logs for each of the audit team members.

Summary of the Assessor's credentials are as follows:

Criteria	Requirement	Lead Auditor	Team Member
		Mohammad Hafizuddin Bin Rossley (HF)	1. Rizal Ahmad Nazim Bin Abd Raof (RZ) 2. Mohd Shyaiddal Abd Kadir (SH) 3. Nabila Seth (NS)
Education	<p>Lead: Post-secondary education, college or university diploma OR degree in one of the following: Agriculture; Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences); Engineering, Process Technology; Energy Management, Quality Management; Social Sciences and/or Anthropology; Business Management; or other relevant fields.</p> <p>Auditor: Post-secondary education, college or university diploma OR degree in one of the following: Agriculture; Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,); Engineering, Process Technology; Energy Management, Quality Management; Social Sciences and/or Anthropology; Business Management; or other relevant fields.</p>	Mohammad Hafizuddin Bin Rossley Graduate in Diploma Agriculture in UPM in year 2009	<p>Rizal Ahmad Nazim Bin Abd Raof - Graduate in Bachelor of Forestry Science in UPM.</p> <p>Nabila Seth holds BBA (Hons) in Business Studies from UiTM.</p> <p>Mohd Shyaiddal Abd Kadir hold a diploma and degree in Forestry Science from Universiti Putra Malaysia (UPM).</p>

Work Experience	<p>Lead: Post-Secondary education: At least seven (7) years of work experience in the oil palm sector OR ten (10) years in other relevant field (e.g. social, environment, occupational health and safety, and quality) OR five (5) years auditing experience in relevant accredited management systems (e.g. social, environment, occupational health and safety, and quality)</p> <p>Tertiary education: At least five (5) years of work experience in the oil palm sector OR seven (7) years in other relevant field (e.g. social, environment, occupational health and safety, and quality) OR five (5) years auditing experience in relevant accredited management systems (e.g. social, environment, occupational health and safety, and quality)</p> <p>Auditor: Post-Secondary education: At least five (5) years of work experience in the oil palm sector OR seven (7) years in other relevant field (e.g. social, environment, occupational health and safety, and quality) OR five (5) years auditing experience in relevant accredited management systems (e.g. social, environment, occupational health and safety, and quality)</p> <p>Tertiary education: At least three (3) years of work experience in the oil palm sector OR five (5) years in other relevant field (e.g. social, environment, occupational health and safety, and quality) OR three (3) years auditing experience in relevant accredited management systems (e.g. social, environment, occupational health and safety, and quality)</p>	HF- Having experience in plantation sector for 7 years in oil palm management system and currently working certification body since 2017 as auditor and certification manager.	<p>RZ- Work Experience - Experience in estate management for almost 15 years in Felda Group of companies.</p> <p>NS- Have 10 years working experience in the certification body conducting audit in ISO 9001, 14001, 45001, RSPO, and MSPO</p> <p>Mohd Shyaiddal Abd Kadir has been in the oil palm sector for more than 8 years where he was the Plantation Assistant Manager and has been involved in the estate operation and sustainability certification i.e. RSPO and MSPO.</p>
Training	<p>Lead:</p> <ul style="list-style-type: none"> Successfully completed the scheme owner endorsed lead auditor training (5 days) and; <i>(NOTE: The above training certificate is valid for 5 years. Re-attend the lead auditor training is required before the expiry or whenever there are changes in the MSPO Standard)</i> Undergone 40 hours of lead 	HF- The auditor completed below competency: 1. MSPO Lead auditor course 2530 :2013 and 2022 version 2. Completed ISO 9001 lead auditor course Exemplar Global. 3. Completed IMS lead auditor course	RZ- The auditor completed below competency: 1. MSPO Lead auditor course 2530 :2013 and 2022 version (OSH-ISIS), 25-29/3/2024. 2. Completed IMS Lead Auditor Course (Exemplar Global),

	<p>auditor course in Quality Management Systems (QMS) AND one of the following: Environmental Management Systems (EMS); Occupational, Health and Safety Management Systems (OH&SMS); OR Lead Auditor for Integrated Management System (IMS).</p> <p>Auditor:</p> <ul style="list-style-type: none"> • Successfully completed the scheme owner endorsed lead auditor training (5 days) and; <i>(NOTE: The above training certificate is valid for 5 years. Re-attend the lead auditor training is required before the expiry or whenever there are changes in the MSPO Standard)</i> • Undergone 40 hours of auditor course in Quality Management Systems (QMS) AND one of the following: Environmental Management Systems (EMS); Occupational, Health and Safety Management Systems (OH&SMS); OR Lead Auditor for Integrated Management System (IMS). 	<p>4. Completed SA8000 Basic Course.</p>	<p>29/5/2024. 3. Completed SA8000 Course (SAI), 12-16 June, 2023. 4. Completed ISO9001 Lead Auditor Course (TVE-IRCA), 6/4/2024.</p> <p>NS- 1. IMS (ISO scheme 9001, 14001 and 45001) 2. MSPO and MSPO SCCS 3. SA 8000 Basic Course 4. RSPO Lead auditor course</p> <p>Mr Syaidal has completed below competency: 1. MSPO Lead Auditor Course 2530:2013 in November 2018 and 2530:2022 in April 2024. 2. Completed ISO 9001:2015 & ISO 14001:2015 Lead Auditor Training Course (IMS), in December 2018. 3. Completed MSPO SCCS Certification Standard 2018 in June 2019 4. Completed SA8000 Introduction and Basic Auditor Training Course by SAI in June 2023. 5. Completed MSPO 2530:2022 (Lead Auditor Training) in April 2024. 6. Completed ISO14001:2015 (Lead Auditor Training) in September 2024.</p>
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Auditing Experience	<p>Lead:</p> <p>Conducted at least three (3) MSPO or equivalent sustainability certification audits OR a minimum of fifteen (15) man-days, whichever with more man-days, as lead auditor-in-training under the direction and guidance of a qualified lead auditor for MSPO.</p> <p>Maintenance - Conducted a minimum of four (4) different on-site MSPO Certification audits annually as lead auditor.</p> <p>Auditor:</p> <p>Qualification - Conducted a minimum of four (4) on-site audits for a total of at least 20 man-days of audit experience as an auditor-in-training under the direction and guidance of a qualified lead auditor for MSPO.</p> <p>Maintenance - Conducted a minimum of four (4) on-site MSPO Certification audits annually.</p>	<p>HF- Conducted more than 100 mandays of MSPO audit under the capacity of Lead Auditor and Auditor with several Certification Bodies in Malaysia covering standard part 2, Part 3, Part 4 and MSPO SCCS.</p>	<p>RZ- Auditing Experience - Conducted more than 100 mandays of MSPO audit under the capacity of Lead Auditor and Auditor with several Certification Bodies in Malaysia covering standard part 2, Part 3, Part 4 and MSPO SCCS.</p> <p>Nabila Seth Niven has obtained MSPO LA Training in December 2015 and related training from MPOB. She also successfully completed the Lead Auditor assessments for QMS ISO 9001, EMS ISO 14001, OSHMS ISO 45001:2018, SA 8000, MSPO Supply Chain Certificate Standard (SCCS), Anti-Bribery Management System ISO 37001 and Legal Requirements complementing the MACC Act 2009 for certification bodies by the Malaysian Anti-Corruption Commission (MACC) in 2021</p> <p>Mr Syaiddal had conducted more than 400 mandays of MSPO audit under the capacity of Lead Auditor and Auditor with several Certification Bodies in Malaysia covering standard part 2, Part 3 , Part 4 and MSPO SCCS.</p>
General	A good knowledge in handling and evaluating sources of information and data. Able to communicate in Bahasa Malaysia or any other local language	- A good knowledge in handling and evaluating sources of information and data. Able to communicate in Bahasa Malaysia or any other local language	Having good knowledge in plantation sector, auditing skill for ISO 19011 , 17021 and 17065 requirements. Able to communicate in Bahasa Malaysia and English.

OPENING MEETING & CLOSING MEETING CRITERIA

Opening Meeting

- a) introduction of the participants, including an outline of their roles;
- b) confirmation of the scope of certification;
- c) confirmation of the audit plan (including type and scope of audit, objectives and criteria), any changes, and other relevant arrangements with the client, such as the date and time for the closing meeting, interim meetings between the audit team and the client's management;
- d) confirmation of formal communication channels between the audit team and the client;
- e) confirmation that the resources and facilities needed by the audit team are available;
- f) confirmation of matters relating to confidentiality;
- g) confirmation of relevant work safety, emergency and security procedures for the audit team;
- h) confirmation of the availability, roles and identities of any guides and observers;
- i) the method of reporting, including any grading of audit findings;
- j) information about the conditions under which the audit may be premature terminated;
- k) confirmation that the audit team leader and audit team representing the certification body is responsible for the audit and shall be in control of executing the audit plan including audit activities and audit trails;
- l) confirmation of the status of findings of the previous review or audit, if applicable;
- m) methods and procedures to be used to conduct the audit based on sampling;
- n) confirmation of the language to be used during the audit;
- o) confirmation that, during the audit, the client will be kept informed of audit progress and any concerns; opportunity for the client to ask questions.

Closing Meeting

- a) informing the client that the audit evidence collected was based on a sample of the information; thereby introducing an element of uncertainty
- b) the method and timeframe of reporting, including any grading of audit findings;
- c) the certification body's process for handling nonconformities including any consequences relating to the status of the client's certification;
- d) the timeframe for the client to present a plan for correction and corrective action for any nonconformities identified during the audit;
- e) the certification body's post audit activities;
- f) information about the complaint handling and appeal processes.
- g) any diverging opinion that are not resolved.
- h) opportunity for the client to ask questions.

THE AUDIT PROGRAMME MATRIX

(legend “☒” plan to cover/ covered, “☐” for not applicable)

Applicable principle/ Tentative Planned Year	9/2024	9/2025	9/2026	9/2027	9/2028
Internal Audits	☒	☒	☒	☒	☒
Stakeholder consultation / survey	☒	☒	☒	☒	☒
Use of MSPO logo	☒	☒	☒	☒	☒
Follow-up from previous audit finding	☒	☒	☒	☒	☒
Man-day Allocation	4	3	3	3	3
Public Notification	☒	☒	☒	☒	☒
4.1 Management Commitment & Responsibility					
4.1.1 MSPO Policy	☒	☒	☒	☒	☒
4.1.2 New Planting	☒	☒	☒	☒	☒
4.1.3 Existing site management	☒	☒	☒	☒	☒
4.1.4 Replanting	☒	☒	☒	☒	☒
4.1.5 Training and Competency	☒	☒	☒	☒	☒
4.1.6 Economic and financial viability plan	☒	☒	☒	☒	☒
4.1.7 Commitment to contribute to local sustainable development	☒	☒	☒	☒	☒
4.1.8 Complaints and grievances handling	☒	☒	☒	☒	☒
4.1.9 Internal audit	☒	☒	☒	☒	☒
4.1.10 Management Review	☒	☒	☒	☒	☒
4.2 Transparency					
4.2.1 Communication and Consultation	☒	☒	☒	☒	☒
4.2.2 Traceability	☒	☒	☒	☒	☒
4.2.3 Transparent and fair price dealing	☒	☒	☒	☒	☒
4.2.4 Ethical conduct					
4.3 Compliance to legal requirements					
4.3.1 Regulatory requirements	☒	☒	☒	☒	☒
4.3.2 Right to use land	☒	☒	☒	☒	☒
4.3.3 Native customary rights	☒	☒	☒	☒	☒
4.4 Responsibility to social, health, safety and employment conditions					
4.4.1 Social impact assessment (SIA)	☒	☒	☒	☒	☒
4.4.2 Employee’s safety and health	☒	☒	☒	☒	☒
4.4.3 Employment conditions	☒	☒	☒	☒	☒
4.4.4 Living conditions	☒	☒	☒	☒	☒
4.5 Environment, natural resources, biodiversity and ecosystem services					
4.5.1 Environmental management	☒	☒	☒	☒	☒
4.5.2 Efficiency of energy use and use of renewable energy	☒	☒	☒	☒	☒
4.5.3 Waste management and disposal	☒	☒	☒	☒	☒
4.5.4 GHG emissions	☒	☒	☒	☒	☒
4.5.5 Water resources	☒	☒	☒	☒	☒
4.5.6 Environmental conservation and protection	☒	☒	☒	☒	☒
4.5.7 Zero burning practices	☒	☒	☒	☒	☒

Note: Surveillance Audit shall be conducted within 12 months after the certification date but not less than 9 months. Recertification shall be carried out minimum 2 months prior to the expiry of the certificate.

CONCLUSION OF 5 YEARS REVIEW		
1	The company has demonstrated effective implementation and maintenance/improvement on its management system	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2	The internal audit program has been fully implemented and demonstrates its effectiveness as a tool for maintaining and improving the management system.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3	The management review process demonstrates its capability to ensure the continuing suitability, adequacy and effectiveness of the management system	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4	Throughout the audit process, the management system demonstrates overall conformance with the requirements of the audit standard	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

CHANGES OF THE 5 YEARS AUDIT PROGRAMME
<input checked="" type="checkbox"/> YES , Justification: New Standard MS 2530-3-2: 2022; Malaysian Sustainable Palm Oil (MSPO)
<input type="checkbox"/> NO , Justification:

SAMPLING METHODOLOGY (GROUPING ONLY)
<p>Sampling of the operating units to be audited has been conducted in accordance with the Risk Management (MSPORMP) documents as below:</p> <p style="text-align: center;">$S = r \sqrt{n}$</p> <p style="text-align: center;">Risk Level: Choose an item.</p> <p style="text-align: center;">$S = \text{Choose an item. } (\sqrt{n}) = x$</p>
<p>The selected operating units to be audited in Year 2024:</p> <p>This singled certification no sampling were required.</p>

PREVIOUS AUDIT FINDING

The results of the last audit system have been reviewed, to ensure appropriate correction and corrective action has been implemented to address any non-conformity identified. The detail of verification is included below and concluded that:

<input type="checkbox"/>	No non-conformity / area of concern raised during last audit.
<input checked="" type="checkbox"/>	All non-conformity / area of concern identified during last previous audit have been corrected and the corrective action effective and acceptable.
<input type="checkbox"/>	One or more non-conformity / area of concern identified during last previous audit not effectively addressed and the specific non-conformity re-issued in the 'Current Audit Result & Non-Conformity Information' section of this report.

Verification of Previous Audit Result & Non-Conformity Information			
Stage of Previous Audit	Surveillance Assessment Visit (SAV) No. 4		
Date of Audit	20th October 2023 to 20th October 2023		
No of Findings	0 Major Non-Conformance/s	1 Minor Non-Conformance/s	2 OFI
Status/ Remark	The team leader has reviewed the continuous improvement actions taken to address the observations from the previous review and is satisfied with the commitment to maintain compliance in the journey towards achieving sustainable palm oil.		

CURRENT AUDIT FINDING

Based on the objective evidence reviewed, observed, and discovered during this assessment, the assessors concluded that Fortune Associates Sdn. Bhd. **Complies** with the MS 2530-3-2: 2022; Malaysian Sustainable Palm Oil (MSPO) standard and requirements. The following findings were identified:

CATEGORY	Number of Finding (s)				
	P1	P2	P3	P4	P5
Major Nonconformity (Major NC)	Nil	Nil	Nil	Nil	Nil
Minor Nonconformity (Minor NC)	Nil	1	Nil	1	2
Opportunity for Improvement (OFI)	Nil	Nil	1	1	2

SUMMARY OF THE FINDING/S:	
PRINCIPLE 1	Review the document and implementation practice were observe meet the requirement of principle 1.
PRINCIPLE 2	Review the document and implementation practice were observe meet the requirement of principle 2 . However below findings need to be address : NC- MINOR 4.2.2.2 The management has failed to ensure that the necessary information related to the traceability reflected in the sales or delivery record based on the following objective evidence. 1. There is no delivery record maintained by the management. 2. Information such as MSPO certificate number and its validity date did not reflect in the sales record #Receiving Weighing Ticket, 88885, date 2/8/2024.
PRINCIPLE 3	Review the document and implementation practice were observe meet the requirement of principle 3 . However below findings need to be address : OFI: 4.3.1.1 1. Management shall ensure to obtain JTK Permit for workers Quarters. Will verify the progress during next audit 2. Verified the application submission to "Jabatan Sumber Air Negeri Kelantan" on abstraction of spring water has been made on 15/10/2023 refer to receipt number #23FPTR0500003. The observation raised to ensure the process to be complete and verify during next assessment.
PRINCIPLE 4	Review the document and implementation practice were observe meet the requirement of principle 4 . However below findings need to be address : Minor NC 4.4.1.1 Verified the social impact assessment were not being conducted as per new guideline establish by the scheme owner. Due to that minor NC were raised. OFI 4.4.4.1 It has been verified that the company is in the process of planning and constructing suitable worker housing in accordance to the labor department. This OFI finding has been

	raised to ensure the company's compliance with the requirement to provide lawful housing for its workers.
PRINCIPLE 5	<p>Review the document and implementation practice were observe meet the requirement of principle 5 . However below findings need to be address :</p> <p>OFI 4.5.1.4 All Sites Management to ensure the training will be conducted according to training plan and training matrix provided above. Will verify the progress during next audit.</p> <p>OFI 4.5.3.2 All Sites Management to provide Inventory of empty pesticides container and Inventory of empty fertilizer bags</p> <p>NC- Minor 4.5.4 All sites Verified Relevant Documents for GHG Emissions yet been conducted according to the new guidelines provided by the scheme owner and due to that minor NC were raised.</p> <p>NC- Minor 4.5.6 All Sites Verified Relevant Documents for Environmental conservation and protection yet been conducted according to the new guidelines provided by the scheme owner and due to that minor NC were raised.</p>

NOTE:

By the virtue of random sampling approach, there may exist chances of non-conformities not being identified during the assessment. Such occurrence shall therefore not be related with the assessor's competency and integrity in any way.

AUDIT CONCLUSION & RECOMMENDATION

The audit team conducted a process-based audit, focusing on significant aspects and risk objectives required by the standard(s). The audit methodology employed the 3P approach: People, Paper, and Practice. The audit team concludes and expresses:

- CONGRATULATIONS; the management system is in full compliance.
- CONGRATULATIONS; however, some processes need to address non-compliance(s).
- SORRY; the organization has not established and maintained its management system

in line with the requirements of the standard and has

- demonstrated
- not demonstrated

the ability of the system to systematically achieve agreed requirements within the scope of the organization.