

30/6/2025

Dear Stakeholders,

**Public Notification: MSPO Surveillance Assessment Visit 1 (SAV1) of FELCRA Zon D4**

**FELCRA Zon D4** has appointed MR3 Certification International Sdn. Bhd. to conduct MSPO **Surveillance Assessment Visit 1 (SAV1)**. The details of the certification unit as below:

Organization Details	Name	FELCRA ZON D4		
	Registered Address	FELCRA BERHAD, Wisma FELCRA, Lot 4780, Jalan Rejang, Setapak Jaya, Peti Surat 12254, 50772 Kuala Lumpur.		
	Estate Location (sample)	i) FELCRA Batu Sawar ii) FELCRA Durian Hijau iii) FELCRA Kerdu		
	PIC	Encik Azahar Ali / Encik Saifuddin / Encik Khairul Anuar		
	Tel	012-534 3577 / 016-942 0390 / 019-584 2989		
	Email	<a href="mailto:azahar.ali@felcra.com.my">azahar.ali@felcra.com.my</a> , <a href="mailto:saifuddin@felcra.com.my">saifuddin@felcra.com.my</a> , <a href="mailto:anuar.zaki@felcra.com.my">anuar.zaki@felcra.com.my</a>		
Scope of Certification	: Production of Fresh Fruit Bunches (FFB)	ha of certified areas	ha of planted area	

MR3 Certification International Sdn. Bhd. plans to conduct this **Surveillance Assessment Visit 1 (SAV1)** on **29/7/2025 to 31/7/2025**. The assessment will be conducted based on MS 2530-2-2:2022; Malaysian Sustainable Palm Oil (MSPO) Part 2-2: General Principles for Organised Smallholders (less than 40.46 hectares).

The Malaysian Sustainable Palm Oil (MSPO) Certification Scheme is the national scheme in Malaysia for oil palm plantations, independent and organised smallholdings, and palm oil processing facilities to be certified against the requirements of the MSPO Standards. To obtain a copy of MSPO Standards Publication, please contact <http://www.standardsmalaysia.gov.my>. For detail oil palm management certification process, stake holders can log into the MSPO website at <https://mspo.org.my/ms25302022>.

MR3 Certification International Sdn. Bhd. is accredited to provide independent, third-party MSPO certification. We understand the importance of ensuring compliance with sustainability, statutory, and regulatory requirements while maintaining high standards of quality and integrity. With our expertise and commitment to excellence, we offer comprehensive partnership designed to support organizations like yours in achieving and maintaining compliance across various industry standards. MR3 Certification International Sdn. Bhd. is accredited by Department of Standards Malaysia (STANDARDS MALAYSIA) as an accredited MSPO Certification Body to carry out MSPO certification audits in Malaysia.



The Audit Team assigned for this assessment are:

1.	Mr Mohd Faiz Samin (FS) / Mr Hafizuddin Rossley (HF)	Lead Auditor / Team Member	Best Management Practice for estate, legal compliance, environment aspect, HCV, continuous improvement, social aspect and workers welfare, worker consultation, stakeholder consultation, impact assessments and policies.
2.	Mr Mohd Faiz Samin (FS) / Mr Hafizuddin Rossley (HF)	Lead Auditor / Team Member	Occupational health and safety, operation procedure, organization commitments, legal compliance, long term economy plan

In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement
- Compliance of the management unit

A stakeholder consultation meeting will be arranged during the assessment and the suggested date is on **29/7/2025 to 31/7/2025**. You are cordially invited to provide your views and opinion during the meeting. Please inform the us if you would like to attend this meeting. The details are provided below:

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone Number: \_\_\_\_\_  
Fax Number: \_\_\_\_\_ (if any)

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the





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Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply “**IN CONFIDENCE**”. Please direct your comments, views and opinion to:

**Director, Operations**

Puan Nabila Seth Binti Mohd Niven  
MR3 Certification International Sdn. Bhd.  
Level 6 & 7, The Tribeca,  
No. 215 Jalan Imbi,  
55100 Kuala Lumpur, Malaysia  
Tel: + 6012 2488905  
Email : [superadmin@mr3cert.com](mailto:superadmin@mr3cert.com)

**AND/  
OR**

Encik Azahar Ali  
HQ - FELCRA BERHAD, Wisma FELCRA,  
Lot 4780, Jalan Rejang, Setapak Jaya, Peti  
Surat 12254, 50772 Kuala Lumpur.  
Email: [azahar.ali@felcra.com.my](mailto:azahar.ali@felcra.com.my)

MR3 Certification International Sdn. Bhd. maintains confidentiality at all levels of its organization concerning information obtained in the course of its business and in particular this MSPO certification process. No information will be disclosed to any third party unless in response to legal process or required by the MSPO, after providing the Client and/ or Stakeholders with a copy of such process or requirement. Otherwise, no information received shall be disclosed without prior consent of the stakeholder group concerned. Therefore, all stakeholders can come to this session with full confidence to provide their views and comments as MR3 Certification International Sdn. Bhd. is bonded by the confidentiality principles and rules as embedded in the MSPO Accreditation policies and scheme owner's procedure.

If for any valid reason that you do not agree with the outcome of the certification (e.g. disagree with the granting of the certificate to this management unit and etc.), the stakeholder has the right to dispute and complain to MR3 Certification International Sdn. Bhd. The stakeholder shall submit its complaint/ disputes/ grievances to MR3 Certification International Sdn. Bhd. within 30 days, supported by relevant facts and data for considering during the Complaint/ Disputes/ Grievances Procedure. Alternatively, please visit <https://mr3cert.com> for our available procedures.

We thank you for your attention and cooperation.

Your sincerely,

**Nabila Seth Binti Mohd Niven**  
Director, Operations



30/6/2025

Kepada Semua Pihak Berkepentingan,

**Pemberitahuan Awam: MSPO Surveillance Assessment Visit 1 (SAV1) bagi FELCRA ZON D4**

FELCRA ZON D4 dengan ini telah melantik pihak MR3 Certification International Sdn. Bhd., selaku sebuah badan pensijilan untuk menjalankan **Surveillance Assessment Visit 1 (SAV1)**. Butiran unit yang disijilkan adalah seperti berikut:

Maklumat Am	Syarikat	FELCRA ZON D4	
	Alamat Berdaftar	FELCRA BERHAD, Wisma FELCRA, Lot 4780, Jalan Rejang, Setapak Jaya, Peti Surat 12254, 50772 Kuala Lumpur.	
	Lokasi Audit/sample	i) FELCRA Batu Sawar ii) FELCRA Durian Hijau iii) FELCRA Kerdu	
	Nama Pegawai	Encik Azahar Ali / Encik Saifuddin / Encik Khairul Anuar	
	Tel	012-534 3577 / 016-942 0390 / 019-584 2989	
	E-mel	<a href="mailto:azahar.ali@felcra.com.my">azahar.ali@felcra.com.my</a> , <a href="mailto:saifuddin@felcra.com.my">saifuddin@felcra.com.my</a> , <a href="mailto:anuar.zaki@felcra.com.my">anuar.zaki@felcra.com.my</a>	
Skop Pensijilan	: Production of Fresh Fruit Bunches (FFB)	Luas Kawasan disijilkan ha	Luas Kawasan bertanam ha

MR3 Certification International Sdn. Bhd. merancang untuk menjalankan **Surveillance Assessment Visit 1 (SAV1)** ini pada **29/7/2025 hingga 31/7/2025**. Penilaian ini akan dilakukan berdasarkan kepada pematuhan MS 2530-2-2:2022; Malaysian Sustainable Palm Oil (MSPO) Part 2-2: General Principles for Organised Smallholders (less than 40.46 hectares).

Skim Pensijilan Minyak Sawit Lestari Malaysia (MSPO) adalah skim nasional di Malaysia untuk ladang kelapa sawit, pekebun kecil bebas dan terancang, serta kilang pemprosesan minyak sawit untuk disahkan mengikut keperluan standard MSPO. Untuk mendapatkan salinan standard MSPO, sila hubungi <http://www.standardsmalaysia.gov.my>. Untuk maklumat lanjut mengenai proses pensijilan pengurusan kelapa sawit, pihak berkepentingan boleh log masuk ke laman web MSPO di <https://mspo.org.my/ms25302022>.

MR3 Certification International Sdn. Bhd. adalah badan pensijilan pihak ketiga yang bebas dan diakreditasi untuk menyediakan pensijilan MSPO. Kami memahami kepentingan memastikan pematuhan terhadap keperluan kemampanan, undang-undang, dan peraturan sambil mengekalkan standard kualiti dan integriti yang tinggi. Dengan kepakaran dan komitmen kami terhadap kecemerlangan, kami menawarkan



kerjasama komprehensif yang direka untuk menyokong organisasi dalam mencapai dan mengekalkan pematuhan kepada pelbagai standard industri. MR3 Certification International Sdn. Bhd. diakreditasi oleh Jabatan Standard Malaysia (STANDARDS MALAYSIA) sebagai Badan Pensijilan MSPO yang diiktiraf untuk menjalankan audit pensijilan MSPO di Malaysia.

Pasukan Audit yang ditugaskan untuk penilaian ini adalah seperti berikut:

1.	Mr Mohd Faiz Samin (FS) / Mr Hafizuddin Rossley (HF) /	Ketua Juruaudit / Juruaudit	Pengurusan Ladang Terbaik, pematuhan undang-undang, aspek alam sekitar, HCV, penambahbaikan berterusan, aspek sosial dan kebajikan pekerja, rundingan pekerja, rundingan pihak berkepentingan, penilaian impak, dan dasar.
.	Mr Mohd Faiz Samin (FS) / Mr Hafizuddin Rossley (HF) /	Ketua Juruaudit / Juruaudit	Kesihatan dan keselamatan pekerjaan, prosedur operasi, komitmen organisasi, pematuhan undang-undang, pelan ekonomi jangka panjang

Sebagai persediaan untuk penilaian, kami ingin mendapatkan pandangan dan pendapat daripada pihak berkepentingan berkaitan sebarang isu yang berkaitan dengan pengurusan kelapa sawit yang mungkin menentukan tahap pematuhan. Kami ingin mendapatkan pandangan dan pendapat anda tentang aspek berikut tetapi tidak terhad kepada:

- Aspek alam sekitar atau sosial
- Perlindungan alam sekitar
- Pemuliharaan biodiversiti
- Peluang pekerjaan
- Pendekatan syarikat terhadap pembangunan komuniti
- Hubungan anda dengan syarikat
- Penyertaan dalam membuat keputusan
- Persetujuan bebas, awal dan dimaklumkan
- Hak Asasi Manusia & perlindungan buruh kanak-kanak
- Cadangan untuk penambahbaikan
- Pematuhan unit pengurusan

Mesyuarat perundingan bersama pihak berkepentingan akan diatur dan tarikh yang dicadangkan adalah pada **29/7/2025 hingga 31/7/2025**. Anda dijemput untuk memberikan sebarang pandangan, cadangan yang membina atau menyuarakan pendapat anda semasa mesyuarat akan datang ini. Sila maklumkan kepada kami jika anda ingin menghadiri mesyuarat dan butiran-butiran yang diperlukan adalah seperti berikut:

Nama: \_\_\_\_\_

Alamat: \_\_\_\_\_

E-mel: \_\_\_\_\_

No. Telefon: \_\_\_\_\_





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Faks: \_\_\_\_\_ (Sekiranya ada)

Sebagai alternatif, anda boleh memberikan pandangan dan pendapat anda secara bertulis. Jika anda memilih untuk memberi pandangan secara bertulis, hanya komen yang diterima dalam tempoh 30 hari dari tarikh surat ini akan dipertimbangkan dalam penilaian kali ini. Maklumat berikut perlu dimasukkan sekiranya kami perlu menghubungi anda untuk penjelasan atau susulan terhadap sebarang isu yang dibangkitkan.

Jika anda ingin komen anda dirahsiakan atau kekal tanpa nama, sila tandakan jawapan anda sebagai "SULIT". Sila kemukakan komen, pandangan, dan pendapat anda kepada:

**Pengarah, Operasi**

Puan Nabila Seth Binti Mohd Niven  
MR3 Certification International Sdn. Bhd.  
Level 6 & 7, The Tribeca,  
No. 215 Jalan Imbi,  
55100 Kuala Lumpur, Malaysia  
Tel: + 6012 2488905  
Email : [superadmin@mr3cert.com](mailto:superadmin@mr3cert.com)

**DAN / ATAU**

Encik Azahar Ali  
HQ - FELCRA BERHAD, Wisma  
FELCRA, Lot 4780, Jalan Rejang,  
Setapak Jaya, Peti Surat 12254,  
50772 Kuala Lumpur.  
Email: [azahar.ali@felcra.com.my](mailto:azahar.ali@felcra.com.my)

MR3 Certification International Sdn. Bhd. mengekalkan kerahsiaan di semua peringkat organisasinya mengenai maklumat yang diperoleh semasa menjalankan tugasnya, terutamanya dalam proses pensijilan MSPO ini. Tiada maklumat akan didedahkan kepada pihak ketiga kecuali sebagai tindak balas kepada proses undang-undang atau seperti yang dikehendaki oleh MSPO, selepas memberikan salinan proses atau keperluan tersebut kepada Pelanggan dan/atau pihak berkepentingan.

Kami mengucapkan terima kasih atas perhatian dan kerjasama anda.

Yang benar,

**Nabila Seth Binti Mohd Niven**  
Pengarah, Operasi

