

13/1/2025

Dear Stakeholders,

Public Notification: MSPO Surveillance Assessment Visit (SAV4) of Chuan Hin Tobacco Factory Sdn Bhd

Chuan Hin Tobacco Factory Sdn Bhd has appointed MR3 Certification International Sdn. Bhd. to conduct **MSPO Surveillance Assessment Visit (SAV4)**. The details of the certification unit is as below:

Organization Details	Name	: Chuan Hin Tobacco Factory Sdn Bhd		
	Registered Address	: No 1, Jalan Tanjung Labuh, 83000 Batu Pahat, Johor		
	List of Estate	: Ladang Renggam, Lot 71, 1115 & 2505 Mukim Renggam. 86300 Kluang, Johor,		
	PIC	: Mr. Cheah Hong Keat		
	Tel	: 016-7180041		
	Email	: chk073370@hotmail.com		
Scope of Certification	: Production of Fresh Fruit Bunches (FFB) Ladang Zamrud	108.54 ha of certified ares	104.00ha of planted area	

MR3 Certification International Sdn. Bhd. plans to conduct this **Surveillance Assessment Visit (SAV4)** on **14/2/2025**. The assessment will be conducted based on MS 2530-3-1:2022; Malaysian Sustainable Palm Oil (MSPO) Part 3-1 General Principles for Oil Palm Plantations (40.46 hectares to 500 hectares).

The Malaysian Sustainable Palm Oil (MSPO) Certification Scheme is the national scheme in Malaysia for oil palm plantations, independent and organised smallholdings, and palm oil processing facilities to be certified against the requirements of the MSPO Standards. To obtain a copy of MSPO Standards Publication, please contact <http://www.standardsmalaysia.gov.my>. For detail oil palm management certification process, stake holders can log into the MSPO website at <https://mspo.org.my/ms25302022>.

MR3 Certification International Sdn. Bhd. is accredited to provide independent, third-party MSPO certification. We understand the importance of ensuring compliance with sustainability, statutory, and regulatory requirements while maintaining high standards of quality and integrity. With our expertise and commitment to excellence, we offer comprehensive partnership designed to support organizations like yours in achieving and maintaining compliance across various industry standards. MR3 Certification International Sdn. Bhd. is accredited by Department of Standards Malaysia (STANDARDS MALAYSIA) as an accredited MSPO Certification Body to carry out MSPO certification audits in Malaysia.

The Audit Team assigned for this assessment are:



1.	Mr Rizal Ahmad Nazim (RZ)	Lead Auditor & Team Member	Best Management Practice for estate, legal compliance, environment aspect, HCV, continuous improvement, social aspect and workers welfare, worker consultation, stakeholder consultation, impact assessments and policies.
2.	Mr Hafizuddin Rossley (HF)	Team Member	Occupational health and safety, operation procedure, organization commitments, legal compliance, long term economy plan

In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement
- Compliance of the management unit

A stakeholder consultation meeting will be arranged during the assessment and the suggested date is on **14/2/2025**. You are cordially invited to provide your views and opinion during the meeting. Please inform the us if you would like to attend this meeting. The details are provided below:

Name: _____
Address: _____
Email: _____
Phone Number: _____
Fax Number: _____ (if any)

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply “**IN CONFIDENCE**”. Please direct your comments, views and opinion to:





Certification International

Director, Operations

Puan Nabila Seth Binti Mohd Niven
MR3 Certification International Sdn. Bhd.
Level 6 & 7, The Tribeca,
No. 215 Jalan Imbi,
55100 Kuala Lumpur, Malaysia
Tel: + 6012 2488905
Email : superadmin@mr3cert.com

**AND/
OR**

Mr. Cheah Hong Keat

Ladang Renggam,
Lot 71, 1115 & 2505 Mukim Renggam.
86300 Kluang, Johor,
Tel: 016-7180041
Email: chk073370@hotmail.com

MR3 Certification International Sdn. Bhd. maintains confidentiality at all levels of its organization concerning information obtained in the course of its business and in particular this MSPO certification process. No information will be disclosed to any third party unless in response to legal process or required by the MSPO, after providing the Client and/ or Stakeholders with a copy of such process or requirement. Otherwise, no information received shall be disclosed without prior consent of the stakeholder group concerned. Therefore, all stakeholders can come to this session with full confidence to provide their views and comments as MR3 Certification International Sdn. Bhd. is bonded by the confidentiality principles and rules as embedded in the MSPO Accreditation policies and scheme owner's procedure.

If for any valid reason that you do not agree with the outcome of the certification (e.g. disagree with the granting of the certificate to this management unit and etc.), the stakeholder has the right to dispute and complain to MR3 Certification International Sdn. Bhd. The stakeholder shall submit its complaint/ disputes/ grievances to MR3 Certification International Sdn. Bhd. within 30 days, supported by relevant facts and data for considering during the Complaint/ Disputes/ Grievances Procedure. Alternatively, please visit <https://mr3cert.com> for our available procedures.

We thank you for your attention and cooperation.

Your sincerely,

Nabila Seth Binti Mohd Niven
Director, Operations



13/1/2025

Kepada Semua Pihak Berkepentingan,

Pemberitahuan Awam: MSPO Surveillance Assessment Visit (SAV4) bagi Chuan Hin Tobacco Factory Sdn Bhd

Chuan Hin Tobacco Factory Sdn Bhd dengan ini telah melantik pihak MR3 Certification International Sdn. Bhd., selaku sebuah badan pensijilan untuk menjalankan **MSPO Surveillance Assessment Visit (SAV4)**. Butiran unit yang disijilkan adalah seperti berikut:

Maklumat Am	Syarikat	: Chuan Hin Tobacco Factory Sdn Bhd	
	Alamat Berdaftar	: No 1, Jalan Tanjung Labuh, 83000 Batu Pahat, Johor	
	Senarai Ladang	: Ladang Renggam	
	Nama Pegawai	: Mr. Cheah Hong Keat	
	Tel	: 016-7180041	
	E-mel	: chk073370@hotmail.com	
Skop Pensijilan	: Production of Fresh Fruit Bunches (FFB) Ladang Renggam,	Luas Kawasan disijilkan 108.54 ha	Luas Kawasan bertanam 104.00 ha

MR3 Certification International Sdn. Bhd. merancang untuk menjalankan MSPO Surveillance Assessment Visit (SAV4) ini pada **14/2/2025**. Penilaian ini akan dilakukan berdasarkan kepada pematuhan MS 2530-3-1:2022; Malaysian Sustainable Palm Oil (MSPO) Part 3-1 General Principles for Oil Palm Plantations (40.46 hectares to 500 hectares).

Skim Pensijilan Minyak Sawit Lestari Malaysia (MSPO) adalah skim nasional di Malaysia untuk ladang kelapa sawit, pekebun kecil bebas dan terancang, serta kilang pemprosesan minyak sawit untuk disahkan mengikut keperluan standard MSPO. Untuk mendapatkan salinan standard MSPO, sila hubungi <http://www.standardsmalaysia.gov.my>. Untuk maklumat lanjut mengenai proses pensijilan pengurusan kelapa sawit, pihak berkepentingan boleh log masuk ke laman web MSPO di <https://mspo.org.my/ms25302022>.

MR3 Certification International Sdn. Bhd. adalah badan pensijilan pihak ketiga yang bebas dan diakreditasi untuk menyediakan pensijilan MSPO. Kami memahami kepentingan memastikan pematuhan terhadap keperluan keselamatan, undang-undang, dan peraturan sambil mengekalkan standard kualiti dan integriti yang tinggi. Dengan kepakaran dan komitmen kami terhadap kecemerlangan, kami menawarkan kerjasama komprehensif yang direka untuk menyokong organisasi dalam mencapai dan mengekalkan pematuhan kepada pelbagai standard industri. MR3 Certification International Sdn. Bhd. diakreditasi oleh Jabatan Standard Malaysia (STANDARDS MALAYSIA) sebagai Badan Pensijilan MSPO yang diiktiraf untuk menjalankan audit pensijilan MSPO di Malaysia.

Pasukan Audit yang ditugaskan untuk penilaian ini adalah seperti berikut:



1.	Mr Rizal Ahmad Nazim (RZ)	Ketua Juruaudit & Juruaudit	Pengurusan Ladang Terbaik, pematuhan undang-undang, aspek alam sekitar, HCV, penambahbaikan berterusan, aspek sosial dan kebajikan pekerja, rundingan pekerja, rundingan pihak berkepentingan, penilaian impak, dan dasar.
2.	Mr Hafizuddin Rossley (HF)	Juruaudit	Kesihatan dan keselamatan pekerjaan, prosedur operasi, komitmen organisasi, pematuhan undang-undang, pelan ekonomi jangka panjang

Sebagai persediaan untuk penilaian, kami ingin mendapatkan pandangan dan pendapat daripada pihak berkepentingan berkaitan sebarang isu yang berkaitan dengan pengurusan kelapa sawit yang mungkin menentukan tahap pematuhan. Kami ingin mendapatkan pandangan dan pendapat anda tentang aspek berikut tetapi tidak terhad kepada:

- Aspek alam sekitar atau sosial
- Perlindungan alam sekitar
- Pemuliharaan biodiversiti
- Peluang pekerjaan
- Pendekatan syarikat terhadap pembangunan komuniti
- Hubungan anda dengan syarikat
- Penyertaan dalam membuat keputusan
- Persetujuan bebas, awal dan dimaklumkan
- Hak Asasi Manusia & perlindungan buruh kanak-kanak
- Cadangan untuk penambahbaikan
- Pematuhan unit pengurusan

Mesyuarat perundingan bersama pihak berkepentingan akan diatur dan tarikh yang dicadangkan adalah pada **14/2/2025**. Anda dijemput untuk memberikan sebarang pandangan, cadangan yang membina atau menyuarakan pendapat anda semasa mesyuarat akan datang ini. Sila maklumkan kepada kami jika anda ingin menghadiri mesyuarat dan butiran-butiran yang diperlukan adalah seperti berikut:

Nama: _____

Alamat: _____

E-mel: _____

No. Telefon: _____

Faks: _____ (Sekiranya ada)

Sebagai alternatif, anda boleh memberikan pandangan dan pendapat anda secara bertulis. Jika anda memilih untuk memberi pandangan secara bertulis, hanya komen yang diterima dalam tempoh 30 hari dari tarikh surat ini akan dipertimbangkan dalam penilaian kali ini. Maklumat berikut perlu dimasukkan sekiranya kami perlu menghubungi anda untuk penjelasan atau susulan terhadap sebarang isu yang dibangkitkan.

Jika anda ingin komen anda dirahsiakan atau kekal tanpa nama, sila tandakan jawapan anda sebagai **"SULIT"**. Sila kemukakan komen, pandangan, dan pendapat anda kepada:





Certification International

Pengarah, Operasi

Puan Nabila Seth Binti Mohd Niven
MR3 Certification International Sdn. Bhd.
Level 6 & 7, The Tribeca,
No. 215 Jalan Imbi,
55100 Kuala Lumpur, Malaysia
Tel: + 6012 2488905
Email : superadmin@mr3cert.com

DAN / ATAU

Mr. Cheah Hong Keat

Ladang Renggam,
Lot 71, 1115 & 2505 Mukim
Renggam.
86300 Kluang, Johor,
Tel: 016-7180041
Email: chk073370@hotmail.com

MR3 Certification International Sdn. Bhd. mengekalkan kerahsiaan di semua peringkat organisasinya mengenai maklumat yang diperolehi semasa menjalankan tugasnya, terutamanya dalam proses pensijilan MSPO ini. Tiada maklumat akan didedahkan kepada pihak ketiga kecuali sebagai tindak balas kepada proses undang-undang atau seperti yang dikehendaki oleh MSPO, selepas memberikan salinan proses atau keperluan tersebut kepada Pelanggan dan/atau pihak berkepentingan.

Kami mengucapkan terima kasih atas perhatian dan kerjasama anda.

Yang benar,

Nabila Seth Binti Mohd Niven
Pengarah, Operasi

