

15th November 2024

Dear Stakeholders,

Public Notification: MSPO Re-certification Assessment Visit (RAV) of Sure Success Sdn. Bhd.

Sure Success Sdn. Bhd. has appointed MR3 Certification International Sdn. Bhd. to conduct MSPO Re-certification Assessment Visit (RAV). The details of the certification unit is as below:

Organization Details	Name	Sure Success Sdn Bhd		
	Registered Address	2nd Floor, Lot 2, Blok 16, Lorong Bandar Indah 4, Bandar Indah, North Road, 90000 Sandakan, Sabah.		
	Estate Address	CL 075110780 & CL 075114724, Sekong, Sandakan, Sabah.		
	PIC	Ms Kwan Yuen Teng		
	Tel	+6019 912 9709		
	Email	suresuccess56@hotmail.com		
Scope of Certification	(i) Sure Success Sdn Bhd Production of Fresh Fruit Bunches (FFB)	468.22 ha of certified area	432.22 ha of planted area	
Applicable Management Standard	MS 2530-3: 2013 General Principles for Oil Palm Plantations and Organized Smallholders			

MR3 Certification International Sdn. Bhd. plans to conduct this Re-certification Assessment Visit (RAV) on **16th & 17th December 2024 (Monday & Tuesday)**. The assessment will be conducted based on MS 2530-3:2013; Malaysian Sustainable Palm Oil (MSPO) Part 3: General principles for Oil Palm Plantations and Organized Smallholders requirement.

The Malaysian Sustainable Palm Oil (MSPO) Certification Scheme is the national scheme in Malaysia for oil palm plantations, independent and organised smallholdings, and palm oil processing facilities to be certified against the requirements of the MSPO Standards. To obtain a copy of MSPO Standards Publication, please contact <http://www.standardsmalaysia.gov.my>. For detail oil palm management certification process, stake holders can log into the MSPO website at <https://mspo.org.my/ms25302022>.

MR3 Certification International Sdn. Bhd. is accredited to provide independent, third-party MSPO certification. We understand the importance of ensuring compliance with sustainability, statutory, and regulatory requirements while maintaining high standards of quality and integrity. With our expertise and commitment to excellence, we offer comprehensive partnership designed to support organizations like yours in achieving and maintaining compliance across various industry standards. MR3 Certification International Sdn. Bhd. is accredited by Department of Standards Malaysia (STANDARDS MALAYSIA) as an accredited MSPO Certification Body to carry out MSPO certification audits in Malaysia.



The Audit Team assigned for this assessment are:

1.	Ts. Mohamad Faidullah Bin Abu Bakar	Lead Auditor	Best Management Practice for mill and estate, legal compliance, environment aspect, HCV, continuous improvement, social aspect and workers welfare, worker consultation, stakeholder consultation, impact assessments and policies.
2.	Mohd Shyaidal Bin Abd Kadir	Team Member	Occupational health and safety, operation procedure, organization commitments, legal compliance, long term economy plan, best management practice for mill and estate, continuous improvement

In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement
- Compliance of the management unit

A stakeholder consultation meeting has been scheduled to take place during the assessment on **Monday, 16th December 2024**. You are cordially invited to provide your views and opinion during the meeting. Please inform the us if you would like to attend this meeting. The details are provided below:

Name:
 Address:
 Email:
 Phone Number:
 Fax Number:

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply “IN CONFIDENCE”. Please direct your comments, views and opinion to:





Certification International

General Manager, Operations

Puan Nabila Seth Binti Mohd Niven
MR3 Certification International Sdn. Bhd.
Level 6 & 7, The Tribeca,
No. 215 Jalan Imbi,
55100 Kuala Lumpur, Malaysia
Tel: + 6012 2488905
Email : superadmin@mr3cert.com

**AND/
OR**

Management Representative

Ms Kwan Yuen Teng
Sure Success Sdn Bhd
2nd Floor, Lot 2, Blok 16, Lorong Bandar
Indah 4, Bandar Indah, North Road, 90000
Sandakan, Malaysia
Tel: +6019 912 9709
Email: suresuccess56@hotmail.com

MR3 Certification International Sdn. Bhd. maintains confidentiality at all levels of its organization concerning information obtained in the course of its business and in particular this MSPO certification process. No information will be disclosed to any third party unless in response to legal process or required by the MSPO, after providing the Client and/ or Stakeholders with a copy of such process or requirement. Otherwise, no information received shall be disclosed without prior consent of the stakeholder group concerned. Therefore, all stakeholders can come to this session with full confidence to provide their views and comments as MR3 Certification International Sdn. Bhd. is bonded by the confidentiality principles and rules as embedded in the MSPO Accreditation policies and scheme owner's procedure.

If for any valid reason that you do not agree with the outcome of the certification (e.g. disagree with the granting of the certificate to this management unit and etc.), the stakeholder has the right to dispute and complain to MR3 Certification International Sdn. Bhd. The stakeholder shall submit its complaint/ disputes/ grievances to MR3 Certification International Sdn. Bhd. within 30 days, supported by relevant facts and data for considering during the Complaint/ Disputes/ Grievances Procedure. Alternatively, please visit <https://mr3cert.com> for our available procedures.

We thank you for your attention and cooperation.

Your sincerely,

Nabila Seth Binti Mohd Niven
General Manager, Operations

