

MR3 Impartiality and Confidentiality Policy

The top management of MR3 is committed to ensure the impartiality of its conformity assessment activities and does not allow commercial, financial or other pressures to compromise impartiality. Recognizing this, MR3's personnel or any part or any entity under MR3 therefore, shall not undertake the following activities:

- offer or provide management system consultancy such as designing, implementing or maintaining a client organization's management system;
- conduct an internal audit to a certified client or if internal audit is being provided, not to certify a management system to the client for a minimum of two years following the completion of the internal audit;
- outsource audits to a management system consultancy organisation; § market or offer its management system certification as linked with the activities of an organisation that provides management system consultancy;
- state or imply that certification would be simpler, easier, faster or less expensive if a specific management system consultancy organisation is used;
- use personnel who have provided management system consultancy, including those acting in managerial capacity to take part in an audit or other certification activities on a client;
- certify another certification body for its quality management system; and
- use personnel (internal and external) or organisation that has conflict of interest in an audit or other certification activities.

MR3 Policy

MR3 is also committed to safeguard the confidentiality of information obtained during the course of certification by implementing measures to ensure all personnel, including contractors, or individuals acting for or on our behalf, conform to these confidentiality requirements.

MR3 Objectives

- To meet competency of accreditation requirements for auditors and personnel managing certification processes.
- To meet impartiality of accreditation requirements throughout certification processes.
- To serve prospects and clients appropriately and effectively within accreditation and certification requirements.
- To periodically monitor, review and improve infrastructure, resources and effectiveness related to accreditation and certification activities and processes.



Nabila Seth Binti Mohd Niven

Director

01st January 2025

